



**Big Chris Collision LLC**

**140 Herron PL**

**Aiken S.C. 29801**

**803-226-0238**

**Name: <<FirstName>> <<LastName>>**

**Address: <<AddressLine1>> <<AddressLine2>>**

**Phone: <<Phone>>**

**RO#: <<RO>> VIN#: <<Vin>>**

**Make: <<Make>> Model: <<Model>> Year: <<Year>>**

**Authorization To Dismantle & Inspect**

I <<FirstName>> <<LastName>> authorize Big Chris Collision LLC and its employees, to perform a complete disassembly of the damaged components so that a complete repair plan may be written for my vehicle. I also authorize Big Chris Collision LLC and its employees, to drive my vehicle for testing and/or inspection.

I understand that Big Chris Collision LLC will NOT be held responsible for items left in any vehicle either towed or driven in for estimating or repairs. Any labor involved in dismantling or estimating must be paid before the vehicle is moved from Big Chris Collision LLC. Vehicles towed or driven in, then deemed a total loss, and/or moved to another location for any reason by the customer or insurance company will be subject to admin, lot, gate, cleanup, part storage, and vehicle storage fees. Any labor, towing, lift inspection and/or other fees must be paid before the vehicle is released from Big Chris Collision LLC.

Outside Storage \$35 - Inside Storage \$65/ Per Day

**Customer Signature:**

**Date:**

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## **Pre and Post-Repair Diagnostic Scan Work Authorization**

This diagnostic work authorization form grants Big Chris Collision LLC permission to perform a pre and post-repair diagnostic scan on your vehicle as part of the repair process. By accepting this procedure, you acknowledge the terms and conditions listed below. If you choose to decline this procedure, you acknowledge the repair shop will not be held liable for problems with the vehicle that cannot be detected without proper diagnostic scans.

### **Definition:**

**Pre-Repair Diagnostic Scan** – this is a complete health check of your vehicle and provides the repair shop (and insurance company, if applicable) a complete report on the number of computer modules on board, as well as any diagnostic trouble codes (DTC's) that could indicate pre-accident and/or accident related damage. This essential step eliminates unnecessary delays waiting for parts and/or additional insurance authorizations, and identifies issues with the vehicle that could be missed without a pre-repair diagnostic scan.

**Post-Repair Diagnostic Scan** – this step ensures that all systems on your vehicle are in proper working order prior to delivery. It is important to note that the majority of DTC's do not result in a malfunction indicator lamp (dashboard light). Failure to perform a post-repair scan by trained professionals with factory scan tools significantly increases the risk that your vehicle may be returned with malfunctioning, or inoperable, safety and convenience systems. A post-repair diagnostic scan is the single best way to ensure that your vehicle is returned to pre-accident condition.

### **Data privacy:**

In the process of performing a diagnostic scan, Big Chris Collision LLC will collect important historical vehicle data, including in some cases, the date, time and mileage of when a DTC was created. This information is helpful in understanding if a problem is accident related or pre-existing. It is possible this information will be shared with your insurance company. Your acceptance of this procedure grants Big Chris Collision LLC permission to share this information with others, including your insurance company. No personally identifiable information is collected during the pre or post-repair scan.

### **Disclaimers:**

- Diagnosing vehicles has limitations. In some cases, modified vehicles may give false DTC's. Big Chris Collision LLC and its employees cannot be responsible for omission or errors caused by the information provided, or not provided by the customer.
- All work performed by Big Chris Collision LLC will be in accordance with Original Equipment Manufacturer(OEM) specifications and defaults. This includes, but is not limited to, any repairs, calibrations, integrations, programming and set points as indicated by the OEM by way of their designated sources of such information. Big Chris Collision LLC is not responsible for any damage that results from, or to, aftermarket parts, or modifications from OEM factory specifications.

- Variations between vehicles, according to the make model and trim level, may limit the information captured during a pre or post-repair diagnostic scan.
- Depending on the condition of the vehicle, and the extent of the damage, and other factors outside the control of Big Chris Collision LLC, a factory scan tool may not see every system on the vehicle being scanned.
- Big Chris Collision LLC is not responsible for any changes made to the vehicle after the vehicle leaves the shop.

While Big Chris Collision LLC recommends a pre and post-repair scan on every vehicle, it is especially important to perform these functions on newer, highly optioned, and/or heavily damaged vehicles. Failure to do so significantly increases the risk to the vehicle owner and occupants.

**Authorization**

Yes, I <<FirstName>> <<LastName>> accept having a pre and post-repair diagnostic scan performed on my vehicle, even if my insurance coverage does not pay for these procedures. In some instances, insurance coverage may not be determined until after the diagnostic scans are performed.

No, I <<FirstName>> <<LastName>> decline having a pre and post-repair diagnostic scan on my vehicle, though they were recommended by Big Chris Collision LLC and the need for them was explained to me. I understand Big Chris Collision LLC will not be held liable for any hidden damage that could not be detected during the repair process as a result of not having performed a pre-repair scan. I also understand certain systems may not function correctly, or at all, following the repair, and it would be impossible to detect issues with those systems without a post-repair diagnostic scan. I release Big Chris Collision LLC from all liability for any pre-accident issues, hidden damage or post repair malfunctions that would have been discovered, had I consented to having pre and post-repair diagnostic scans performed.

**Customer Signature:**

**Date:**

**Direction of Pay**

I <<FirstName>> <<LastName>> authorize the Insurance Company to pay Big Chris Collision LLC direct for all supplemental and original repairs on RO# <<RO>> for my <<Year>> <<Make>> <<Model>> VIN# <<Vin>> . I also authorize Big Chris Collision LLC to endorse my name to any insurance checks received for payment for repairs of my vehicle. I further agree to assume responsibility for the above amount should payment not be made to the repairer.

**Customer Signature:**

**Date:**

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**Authorization To Sublet / Tow**

I <<FirstName>> <<LastName>> hereby authorize Big Chris Collision LLC to have outside companies perform any sublet work required in the repair of my vehicle. I understand sublet work may consist of dealership scans and/or calibrations, glass repair and/or replacement, paintless dent repair, a.c. charging operations and/or any other operations Big Chris Collision LLC deems necessary to have outside companies perform in repairing the vehicle. I also hereby authorize Big Chris Collision LLC to have my vehicle towed by a licensed towing company to and from any outside companies facility to have sublet work performed.

**Customer Signature:**

**Date:**

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**Authorization To Repair**

I <<FirstName>> <<LastName>> hereby authorize the required repair work to be completed to my vehicle along with the necessary materials. I hereby grant Big Chris Collision LLC and its employees permission to operate the vehicle here in described on street, highway, or elsewhere for the purpose of delivery, testing, inspection, and/or calibrations at my risk. An express mechanic's lien is hereby acknowledged on the above vehicle should the need occur, to secure the amount of the remaining balance. I shall be responsible for the reasonable costs of collection including attorney fees, court costs, and any other cost associated with securing the amount of the remaining balance.

No Vehicle will be released until payment is made in full. Please be certain all payees ( including all lien holders) have endorsed the insurance check and have a valid state issued I.D. (for all payees endorsing the check) prior to completion of repairs.

I understand that Big Chris Collision LLC will NOT be responsible for any auto rental during the repair process.

I understand that I am responsible for payment in full for the repairs of my vehicle, either before or after completion of work. It is my responsibility to receive payment from the Insurance Company or from the party whom is paying for the repairs.

I understand that Big Chris Collision LLC final invoice for repairs of my vehicle may NOT match that of the insurance companies estimate as to the parts, labor, or procedures used to repair my vehicle. I understand that part prices are based upon recent estimating software, however prices may vary due to currency fluctuation or varying supplier costs. I understand that repair techniques employed are based upon Big Chris Collision LLC judgement and OEM repair information as to the best means of effecting a high quality repair, and that Big Chris Collision LLC labor charges are based upon hourly time allowances as given in the collision repair industry estimating software, and their experience, and may be more or less the amount of actual time.

I understand that all Big Chris Collision LLC estimates and final invoices are based upon flat rate hours as is customary in the collision repair industry, not actual time spent on repairs. I understand that a flat rate hour is a unit of time given for a certain repair operation and that actual time spent on a repair operation can vary greatly from flat rate given to a labor procedure depending on technician experience and equipment provided and/or training.

Big Chris Collision LLC is not responsible for loss or damage to vehicles and/or articles left in vehicles in case of fire, theft, or any other cause beyond our control. Please remove any personal articles from your vehicle as it may be necessary to have outside companies perform sublet work on your vehicle.

Storage charges will incur 3 days after notification of completion of repairs. Failure to make payment within 20 days after notification of completion of repairs will result in the commencement of the auction process to satisfy the implied mechanic's lien.

In the event that an insurance company fails to provide an estimate or there is an inability to come to an agreed price for the cost of either the initial estimate or supplement within 10 business days of the vehicle arriving at Big Chris Collision LLC, there will be a storage charge of \$35 per day beginning the day the vehicle arrived at Big Chris Collision LLC.

Vehicles towed or driven in, then deemed a total loss, and/or moved to another location for any reason by the customer or insurance company will be subject to admin, lot, gate, cleanup, part storage, and vehicle storage fees. Any labor, towing, lift inspection and/or other fees must be paid before the vehicle leaves Big Chris Collision LLC.

#### **Methods of Payment**

Cash - Cashier's Check - Money Order - Properly Endorsed Insurance Checks (must have shop name on check) - Credit/Debit Cards (subject to a 3% processing fee)

#### **Hours of Operation**

Monday - Friday 8:00am - 5:00pm  
Closed Saturday and Sunday

**Customer Signature**

**Date:**

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